

# Field Service Engineer

**At ABB, we are dedicated to addressing global challenges. Our core values: care, courage, curiosity, and collaboration - combined with a focus on diversity, inclusion, and equal opportunities - are key drivers in our aim to empower everyone to create sustainable solutions. That's our story. Make it your story.**

## **This position reports to**

Service Team Leader

## **Your role and responsibilities**

In this role, you will be assuming responsibility for the programming, engineering, commissioning, preventive maintenance, and troubleshooting of ABB industrial Drives and control-systems in Metals and Pulp and Paper Plants. You will be part of a local and collaborate with international project team providing solutions to our clients. As a Field Service Engineer, you will execute service work with low to medium complexity according to work instructions and in accordance with ABB standard processes, quality standards and safety guidelines. The work model for the role is: hybrid This role is contributing to the Process Automation business in Barcelona. You will be mainly accountable for:

- Performing service tasks like commissioning and preventive and corrective maintenance of AC&DC Drives and Control systems
- Service Technical Support: Take on-call service according customer contracts, at least one complete week every three weeks. During the week of on-call service, 24h availability to travel and attend customer's corrective maintenance
- Availability and Flexibility: Adapt work time to customer needs, that means to work when required extra hours during weekends or public holidays
- Willingness to travel (~60%-80%): for commissioning and service activities, mainly domestic travels and customers
- Interacting and collaborating with project managers, sales, customers, and engineering peers across multiple locations
- Consulting with and advising customers on the best service solutions in accordance with standard processes, procedures and safety guidelines.
- Troubleshooting simple equipment failure and making recommendations to avoid repeating the problem in the future
- Identifying opportunities to develop new service applications, equipment and methods

## **Qualifications for the role**

- University or Higher Degree studies (Electricity, Electronic or Automation) and more than 2 years in jobs like: commissioning, maintenance, technical assistance
- Safe and ethical leadership attitude; good understanding of functional safety standards and project practices
- Spoken and written Spanish native or high level
- Good command of English, additional language skills are welcome
- Leadership and Initiative and excellent verbal and written communication skills
- Available to travel and adjust working hours
- Own car and valid driving license for Spain are required

## **What's in it for you?**

- Play a part in anticipating, sensing and responding to technology trends
- Enjoy a supportive and solution driven team environment
- Bring your knowledge and expertise, make the difference in technology

## **Benefits**

- Meal allowance
- Flexible work practices
- Wellbeing program
- Company mobile phone

## **More about us**

We value people from different backgrounds. Could this be your story? Apply today or visit [www.abb.com](http://www.abb.com) to read more about us and learn about the impact of our solutions across the globe. #MyABBStory